



**FOUR SEASONS**  
*Hotels and Resorts*

ISADORE SHARP  
FOUNDER AND CHAIRMAN

December 16, 2011

Ms Helen Glynn  
Forchielli Glynn LLC  
1143 South Robertson Boulevard  
Los Angeles, CA 90035  
USA

Dear Helen:

I had an opportunity to visit our Vancouver Hotel this week, for the first time since the renovation was completed. The property has been transformed by your design touch. The budget was limited so you had to be very creative to achieve such visual impact with FF+E and some paint!

Vancouver holds a special place in my heart and I'm happy to say that you have made a positive difference with the renovation. EDG's restaurant, YEW, set the bar high, but you were able to create public areas that are equally beautiful. The furniture and the large scaled art at the lower lobby, and the screen behind the Front Desk are particularly striking, as are your floral inspired carpets.

Congratulations on a job well done, and thank you for all your hard work.

I take this opportunity to wish you a joyous Holiday Season and a happy, health and prosperous New Year!

Yours sincerely,

I. Sharp